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Nurturing and Supporting the Deliverers of Services

A New Ball Game: The Barbican, London

04 March 2011

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Setting the context

- What now for commissioners and funders?
- How to operate:
 - Administratively
 - Culturally
- Implications for services and balancing ideals with reality

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The watch words...

- 'Localism'
- 'Outcomes based commissioning'
- 'Results-based funding'
- 'Impacts'
- 'Innovation'

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Localism

- End of centrally imposed priorities
- Disaggregation of power
- Community focused services
- Personalisation

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Outcomes based commissioning

- Commissioning vs. procurement
- Letting others decide 'what works'
- Promoting innovation
- Changing the terms of performance management

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Results based funding

- Delivering 'at risk'
- Defining outcomes/results
- 'Logic models' and evidence
- Information management and reporting

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Impacts

- Understanding the terrain
- Setting appropriate outcome frameworks
- Capturing multiple impacts
- Reporting and auditing

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